



## General Terms and Conditions Camping Molignon

### 1. Reservation

You can make a reservation request for a stay at Camping Molignon via [www.molignon.ch](http://www.molignon.ch), by email or by post. Your request will normally be processed immediately and you will receive a reply directly from us.

#### 1.1 Reservations for young people

Young people aged between 16 and 18 who make a booking must present written authorisation for their stay from a Parent or Legal Guardian on arrival at the Campsite. In absence of this authorisation, Camping Aaregg is not bound by the contract and is entitled to rent the place or accommodation booked by the young person to another person without any compensation.

### 2. Conclusion of the Contract

#### 2.1 Book online or by e-mail

Your reservation for a plot (pitch) only becomes definitive once availability has been confirmed and Camping Molignon has received your deposit in accordance with point 3. If the deposit is not paid within the specified time, we may continue to use the plot (pitch) reserved. The reservation of a Rental Accommodation is considered definitive as soon as we have received the deposit within the specified period.

#### 2.2 Internet booking via our Reservation System

Your booking via the online reservation system is only definitive once availability has been confirmed.

### 3. Deposit

To reserve a plot (pitch), a deposit of CHF 75 is required. If the total amount of the reservation is less than CHF 75, the deposit corresponds to the Total amount.

For bookings of rental accommodation, the deposit corresponds to 25% of the total amount of the stay, but in all cases the balance of the stay must be paid 40 days before arrival.

If you book by e-mail or post, you will receive a separate invoice, payable within 7 days of your booking confirmation.

### 4. Booking fees

There is no booking fee.

### 5. Location required

Requests for plots will be considered as far as possible. However, the campsite management reserves the right to change a plot number at any time and to allocate a replacement of the same value. Any change of plot number does not entitle the holder to a price reduction or refund.

### 6. Minimum stay

There no minimum duration for plots.

For rental accommodation, the minimum stay is 7 nights in high season (exception: Pod-House) and two nights in low season. nights for the rest of the year.

### 7. Finish / Start - Final countdown

#### 7.1 Plot (location)

The plot (pitch) is free from 12:00 on the day of arrival and must be vacated by 11:00 on the day of departure. Pitches are reserved until 7.00 pm on the day of arrival.

#### 7.2 Rental accommodation

Check-in: 16h00

Check-out: 09h30

#### 7.3 Presentation of booking confirmation

Written confirmation of the booking and a copy of the deposit must be presented at time of registration.

#### 7.4 Final tally

The camper is required to pay the total amount of the reservation upon arrival. Any additional costs must be requested and paid no later than the time of departure.

## **8. Late arrival / Early departure**

### **8.1 Late arrivals or no-shows**

In the event of a delay, the customer must notify us by telephone before 7.00 pm, otherwise the booking will be considered cancelled. In this

In this case, the amounts already paid will not be refunded and the pitch may be used.

For rentals, late arrivals must be notified as soon as possible. Reservations will be held for 24 hours after arrival.

the date of arrival then will be cancelled and the accommodation may be used and the amounts already paid will not be refunded.

### **8.2 Early departure**

In the event of early departure, the full amount for the entire duration of the stay booked must be paid.

## **9. Group bookings**

Groups (8 or more) cannot be booked via the Internet. Reservation requests must be sent directly to Camping Molignon, preferably in writing and by e-mail.

Special booking conditions may apply to groups.

Groups of young people (under 18) must always be accompanied by an adult.

## **10. Cancellation**

Your reservation must be cancelled in writing, by e-mail or by post. The date of receipt by the Campsite of your written message is decisive in calculating the cancellation fee.

In the event of cancellation of your booking, the following cancellation charges will apply:

### **10.1 Rental accommodation**

Up to 45 days before the date of arrival: the amount paid will be refunded, less an administration fee of CHF 20.00.

From 44 to 0 days before the arrival date: 100% of the total amount of the reservation is due.

### **10.2 Plot (location)**

Up to 7 days before the date of arrival: the amount paid will be reimbursed less a handling fee of CHF 20.00.

From the 6th day before the date of arrival, the deposit of CHF 75.00 will be retained by the campsite (if the total amount is less than CHF 75.00).

less, the full amount must be paid).

Any bank charges are payable by the customer. Late arrivals or early departures will be charged in full. Please take out cancellation insurance, as these cancellation conditions also apply in the event of illness, death or accident.

Booked days cannot be postponed in the event of bad weather.

## **11. Pets**

Pets are normally allowed, up to a maximum of 2 per pitch, in rental accommodation on request only.

Owners must ensure that their pets do not disturb other guests or soil the grounds or rental accommodation. Pets may not be taken into the sanitary facilities. Pets must not be left unattended or locked in the grounds. Dogs and cats must always be kept on a lead.

Special conditions may apply to guide dogs and assistance dogs for disabled people.

applied.

## **12. Campsite rules**

To ensure that all campers have a pleasant stay, the campsite has its own set of rules setting out the main rules to be observed.

These rules apply to all guests. They can be consulted at reception.

## **13. Data protection**

By making a reservation, you authorise Camping Molignon to store your personal data as part of its services, to use it (administrative processing, statistical analysis, marketing) and to pass it on to third parties responsible for data processing.

## **14. Legal form**

The place of jurisdiction for all disputes is the campsite.

## **15. Validity**

This regulation is valid from 01. January 2025.

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